Module-4

Q1 What is troubleshooting?

->The process of figuring out why something is not working correctly and then finding a way to fix it.

Q2 Do a practical to change the administrator account forge password.

->1. Access User Accounts: Go to Control Panel > User Accounts > Manage another account and select the administrator account you want to reset.

->2. Reset Password: Click “Change the password” and enter your new password, then confirm it.

->3. Log in: Log out of the current account and log back in using the new administrator password.

Q3 How do you troubleshoot a computer with no display on screen?

->Systematically checking various components and connections.

->Check the parts : Monitor Input, Monitor Cable, Power Supply, External Displays, Graphics Card, Ram, Graphics Drivers, System Restore.

Q 4 You get the blue screen of death?

->The computer has crashed and needs to restart has crashed and needs to restart to prevent further damage.

->Hardware issues, Driver conflicts, Software problem, Corrupted system files, Malware.

Q 5 Do a practical to repair OS.

->Utilize built-in tools like System files, or use Startup Repair to diagnose and fix boot-related issues.

Q6 Do a practical to repair boot file .

->To repair boot files, you’ll typically use the Windows Recovery Environment and Command Prompt.

Q7 DO a practical to recover deleted file.

->To recover a deleted file, first, check the Recycle Bin.

->1 Check the Recycle

2 Use File History

3 Utilize Widows File Recovery

Q8 Do a practical to recover the formatted file?

->To recover a formatted file, you can utilize data recovery software or explore system – level- recovery options like file history or system restore.

->Stop using the formatted drive

->Choose a recovery method

->Recovering with data recovery software

->Recovering with File History

->Recovering with System Restore

Q9 What is the basic troubleshooting for printer?

->Basic troubleshooting involves checking power, connections, paper, ink, and software.

Q10 What are the basic troubleshooting for laptop? check the laptop which is not starting up practical to disassemble the laptop and change the corrupted ram practical to change the cartridge of the printer?

->Troubleshooting Steps

1. Power Supply

2. Hard Reset

3. Display Issues

4. External Devices

5. Safe Mode

6. Overheating

->Changing a Printer Cartridge

1. Identify the Cartridge

2. Open the Printer

3. Remove the Old Cartridge

4. Install the New Cartridge

5. Close the Printer

Q11 Do practical to recover data from the OS Corrupted file.

->Utilize data recovery software, system restore points, or boot from a recovery drive to access files.